



Patient Participation Groups in General Practice

Patient Participation Groups

What is a Patient Participation Group (PPG)?

A patient-led group, linked to a local general practice, that works alongside GPs and practice staff to provide a patient perspective on healthcare services that are offered to the community.

Some of the benefits of having a Patient Participation Group:



Build 2 way communication between staff and patients



Gain a patient perspective on local health services



Create an efficient service tailored to patient needs



Encourage patients to take responsibility for their own health

Examples of how Patient Participation Groups around Scotland are helping GP practices and patients:

- By helping to develop practice communications e.g. booklets, patient newsletter
- By helping to carry out surveys or obtain patient views
- By promoting awareness of and access to local health services
- By providing advice on the development of new or existing practice premises
- By supporting the practice in its health promotion and education work e.g. provide additional resource and support for an 'open day' or 'health fair'

Scottish Health Council

The Scottish Health Council promotes Patient Focus and Public Involvement in the NHS in Scotland. We have a local office in each of the NHS board areas in Scotland.

The Scottish Health Council is part of Healthcare Improvement Scotland, one of the national NHS boards in Scotland.

If you would like to find out more information about Patient Participation Groups or would like support from the Scottish Health Council to establish a new or develop an existing Group please contact your local office at:

Scottish Health Council Tayside

Room 3004 - East Day Home

Kings Cross Hospital

Dundee

DD3 8EA

Tel 01382 740074 ext 71413

Email tayside@scottishhealthcouncil.org

Or you can go to our website where you will find guidance and information, including details of Patient Participation Groups in your area and video case studies from existing groups:

www.scottishhealthcouncil.org

www.scottishhealthcouncil.org
www.healthcareimprovementscotland.org

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making sure
your voice counts